

Hotelli K5 Levi

TERMS OF BOOKING AND CANCELLATION FOR K5 APARTMENTS

Kätkä Viisi Oy / Hotel K5 Levi follow the following terms in booking and cancellations for the apartments. These terms will be binding to us both.

After booking , Kätkä Viisi Oy/ Hotel K5 Levi sends the deposit and the final invoice to the client. The deposit is 30% of the total amount. The booking is definite after the deposit 30% is paid by the due date. Final invoice dues 4 weeks prior arrival. If booking is made later than 6 weeks before staying at K5, payment is 100% from the total price.

CANCELLATIONS

Possible cancellation must always do in writing. The charges depend on when we receive your written cancellation notification. Cancellation will take effect from the day we receive a written notification. If we receive your written cancellation notification

Number of apartments 1-3

- cancellation without costs 6 weeks before the beginning of the reservation
- if cancellation is done 41-31 days before the beginning of the reservation cancellation costs are 50 % of the value of the accommodation
- if cancellation is done later than 30 days before the beginning of the reservation the whole value of the reservation is charged
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Number of apartments: 4-6

- cancellation without costs 2 months before the beginning of the reservation
- if cancellation is done 55-41 days before the beginning of the reservation cancellation costs are 50 % of the value of the accommodation
- if cancellation is done later than 40 days before the beginning of the reservation cancellation costs are 50 % of the value of the accommodation reservation the whole value of the reservation is charged

Number of apartments over 7

- cancellation without costs 3 months before the beginning of the reservation
- if cancellation is done 83-60 days before the beginning of the reservation cancellation costs are 50 % of the value of the accommodation
- if cancellation is done later than 59 days (8 weeks) before the beginning of the reservation cancellation costs are 50 % of the value of the accommodation reservation the whole value of the reservation is charged

IF WE CANCEL OR CHANGE THE BOOKING

Kätkä 5 Ltd / Hotel K5 Levi reserves the right to cancel booking owing to force majeure. In this case we will notify the client on the cancellation immediately and refund all money paid.

Kätkä Viisi Ltd / Hotel K5 Levi is not responsible for any costs caused to the client because of force majeure situation. Kätkä Viisi Ltd / Hotel K5 Levi reserves the right to change the apartment to another similar apartment.

For compelling reasons hotel reserves the right to move bookings to another hotel of same standard after negotiating with the client. Hotel compensates immediate costs. Hotel operates according to Finnish legislation. Hotel recommends travel insurances to cover unexpected costs.