

Hotel K5 Levi

TERMS AND CONDITIONS FOR GROUPS

Kätkä Viisi Ltd follows the following terms in booking of the services. These terms will be binding to us both.

BOOKING AND TERMS OF PAYMENT

Reservation will be guaranteed, after the prepayment (30 %) has been paid, by due date.

Due date of full payment is 4 weeks before staying at Kätkä Viisi Ltd / Hotel K5 Levi

If booking have been made later than six weeks before staying at Kätkä Viisi Ltd / Hotel K5 Levi payment is 100% from the total price.

Rooms for which no deposit has been received by the due date may be released by the hotel.

CANCELLATIONS

Number of rooms 3 – 10

- cancellation without costs 6 weeks before the beginning of the reservation
- if cancellation is done 41-22 days before the beginning of the reservation cancellation costs are 50 % of the value of the accommodation
- if cancellation is done later than 21 days before the beginning of the reservation the whole value of the reservation is charged
- change of 1 room in the number of original rooms without cancellation costs, when the change is done 7 days before the beginning of the reservation.

Number of rooms: 11-20

- cancellation without costs 2 months before the beginning of the reservation
- if cancellation is done 55-28 days before the beginning of the reservation cancellation costs are 50 % of the value of the accommodation
- if cancellation is done later than 27 days before the beginning of the reservation cancellation costs are 50 % of the value of the accommodation reservation the whole value of the reservation is charged
- change of 1 or 2 rooms in the number of original rooms without cancellation costs when the change is done 14 days before the beginning of the reservation

Number of rooms over 20

- cancellation without costs 3 months before the beginning of the reservation
- if cancellation is done 83-60 days before the beginning of the reservation cancellation costs are 50 % of the value of the accommodation
- if cancellation is done later than 59 days before the beginning of the reservation cancellation costs are 50 % of the value of the accommodation reservation the whole value of the reservation is charged
- change of 1 to 4 rooms in the number of original rooms without cancellation costs when the change is done 14 days before the beginning of the reservation

IF WE CANCEL OR CHANGE THE BOOKING

Kätkä Viisi Ltd / Hotel K5 Levi reserve the right to cancel booking owing to force majeure. In this case we will notify the client on the cancellation immediately and refund all money paid.

Kätkä Viisi Ltd / Hotel K5 Levi is not responsible for any costs caused to the client because of force majeure situation.

For compelling reasons hotel reserves the right to move bookings to another hotel or similar apartment of same standard after negotiating with the client. Hotel compensates immediate costs. Hotel operates according to Finnish legislation. Hotel recommends travel insurances to cover unexpected costs.

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